

QUALITY & SERVICE LIMITED

CORPORATE SOCIAL RESPONSIBILITY POLICY STATEMENT

This code applies to all the operations of Quality & Service Limited and sets out the minimum standards expected from their employees in their internal and external dealings with Colleagues, Clients, Suppliers and Contractors.

It is the duty of all employees to maintain and be seen to maintain this unimpeachable standard of integrity in all business relationships, both internally and externally, and firmly to reject those practices which might reasonably be deemed improper so ensuring that both employees and the Company can be trusted and respected by all for not only carrying out its business efficiently but in a fair, reasonable manner and with integrity.

BASIC STANDARDS OF CONDUCT

- We will conduct every aspect of our business with honesty, integrity and openness, respecting human rights and the interests of our employees, customers and third parties.
- We will respect the legitimate interests of third parties with whom we have dealings with, during the course of our business
- We will maintain the highest standards of integrity – for example, we will not promise more than we can reasonably deliver or make commitments we cannot or do not intend to keep.
- We will seek to ensure that our suppliers and sub-contractors share our commitment to ensuring the wellbeing of their employees and all those affected by their actions.
- We will maintain our integrity, be open and honest in our dealings with our suppliers and fulfil our obligations with our business partners at all times.
- We will continue to monitor our effect on the environment and seek to continually reduce our carbon footprint.
- Where possible we will support local businesses and encourage employment from within the community. We will comply with our Equality & Diversity Policy and encourage skills training and career progression.

EMPLOYEES

Quality & Service Limited

- Is committed to creating and maintaining a safe and healthy working environment for its employees
- Will strive to create a workplace in which there is mutual trust and respect and where every person feels responsible for the performance and reputation of our Company
- Will respect individual and each other's rights, customs and traditions
- Will work towards achieving a diverse workforce, recruiting, employing and promoting employees, only on the basis of objective criteria and the qualifications and abilities needed for the job to be performed.
- Will assist employees in realising their potential

OUR OBLIGATIONS

- Maintaining our Integrity
- Promoting Sustainability
- Being Aware of our Actions
- Being Aware of the People we affect
- Being Aware of our Environment

We will review on a regular basis the key aspects of our business and seek to continually improve the relationship with our employee's, clients, contractors, suppliers and all those who are affected by, or come into contact with Quality & Service.



Managing Director

Date: 02/01/2025