

Health & Safety Policy Statement

Quality & Service Limited

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Quality & Service Limited is a wholly independent limited company (co-owned by the two directors, Sue Payne and John Rodgers).

With a combined 30 years plus experience within the business Sue and John (Q&S) commenced trading in January 2000 with the specific aim of returning to basics by providing quality landscaping with "old fashioned" customer service provided by committed and trained individuals.

As an independent company, Q&S retains the ability to be wholly flexible when dealing with individual clients, and amending their service to fit our client's precise needs.

Our scope of work includes:

"Commercial Grounds and Garden Landscape Maintenance (to the Interior and Exterior. Landscape Design and Installation")

In order to maintain its Policy of continuing quality improvement, Quality & Service shall monitor the quality and effectiveness of its services and operating systems and shall: -

- **Maintain a management system that at least complies with the requirements of current applicable legal and other requirements that relate to health and safety hazards**
- **Ensure sufficient resources are available to meet the objectives of the management system, as well as current applicable legislation**
- **Establish effective arrangements to draw the management system to the attention of employees.**
- **To communicate the management system so it is understood and implemented by all employees.**
- **Ensure all employees are aware of their individual health and safety obligations as defined under the Health and safety at Work Act 1974.**
- **Management shall seek the support and co-operation of employees with respect to health and safety.**
- **Establish effective arrangements for employer / employee consultation.**
- **Maintain company systems for the ongoing identification of hazards, the assessment of risks, and the implementation of necessary control measures**
- **Making this health and safety policy available to interested parties.**
- **Maintain records as objective evidence to show compliance with the management system**
- **To regularly review, as a minimum annually, as well as monitoring the management system to ensure that it meets applicable legislation and is appropriate to the activities undertaken by the company.**

This **Policy** shall be regularly reviewed at the management review to ensure it's continued suitability in meeting the purpose and aims of the Company. During the management review the Health & safety objectives of the Company shall be defined and updated as necessary.



Managing Director

Date: 02/01/2025